



# Dear Customer Services: Letters from the World's Most Troublesome Shopper

*Terry Ravenscroft*

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## **Dear Customer Services: Letters from the World's Most Troublesome Shopper** Terry Ravenscroft

No company is safe from the odd and incisive wit of Terry Ravenscroft, and in this uproarious collection of epistles he targets the world's biggest food and drink companies. Kellogg's, Mars, Heinz, and Cadbury, among others, receive communiqués from Terry on issues ranging from quality, pricing, and taste to advertising campaigns as well as problems such as an inability to find the nuts in Nutella spread "despite going through it with a fine tooth comb." Combining hysterical premises with sly nods to the megalomania of global corporations, this is the perfect compendium for anyone who has ever wanted to really speak their minds to big business.

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